

GFM CUSTOMISED FACILITY MANAGEMENT SOLUTIONS



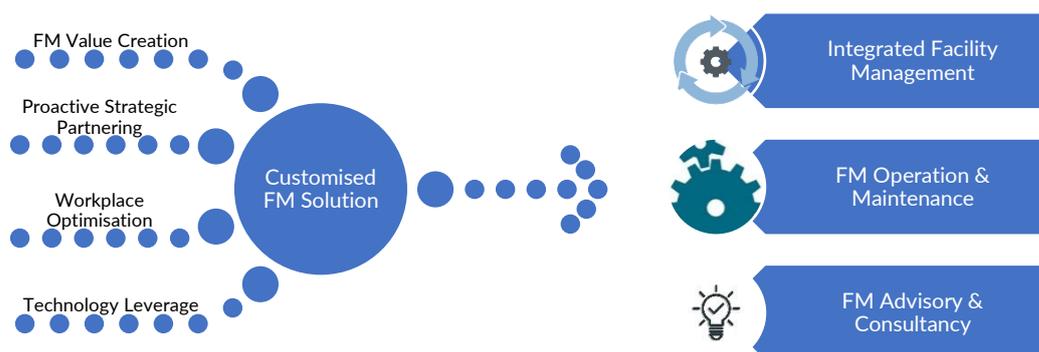
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According to the International Facility Management Association (IFMA), Facility Management (FM) is the practice of coordinating the physical workplace with the people and work of the organisation; integrates the principles of business administration, architecture, and the behavioural and engineering sciences. Internal Organisation for Standardisation (ISO) meanwhile defines Facility Management as organisational function which integrates people, place and process within the built environment with the purpose of improving the quality of life of people and the productivity of the core business.

Through these interestingly elaborative definitions, one might wonder how would facility management services actually delivered and what sort of outcome can be expected out of such services.

GFM was founded on the idea that companies and organisations would be better served to enable them to focus on their core businesses. Our company provides customised facilities management solutions and services that gives emphasis on the following areas:

1. Facility Management value creation and customers experience.
2. Being a strategic partner that are proactive instead of being reactive to customers' demands.
3. Workplace optimisation concerning users' wellbeing.
4. Leveraging on technology to achieve facility service efficacy.



At GFM, we believed that Facilities Management services are provided to improve facilities efficiency, optimise asset value as well as reduce long-term costs. It is a partnership with our customers to assist you to better focus on your core business. We are cognisant of the fact that every customer has a unique combination of requirements and that it strives towards a specific vision. The best solution must be derived from values and expertise combined to match each individual customer's needs and aspirations - all designed to fast track our customers towards fulfilling their vision.

We are aware that a built environment may be different from one to another and can be unique when it comes to its purpose and functionality. As such, it is only making sense for a service provider like GFM to fully recognise this nature and understand the specific requirements of each built environment. There is no one-solution-fits-all in facility management service offers which indeed drive us to introduce this concept of *customised facility management* solutions to our clients. Our service customisation will allow the client to choose from various service model and package offerings to suits their exact and specific needs be it a full-blown integrated facility management, an a-la-carte operation and maintenance for a certain facility discipline, or an advisory service for the purpose of facility management improvement and operational excellence.